

Compliance Services

At your disposal to help you properly implement the ecodesign and energy labelling legislation

Services for suppliers

If you produce or import a product for the EU market, you have to ensure that the product and the related documentation as well as information and promotion materials comply with the requirements specified in the product-specific ecodesign and energy labelling regulations.

Information services provided

In the period of 2024–2026, the Compliance Services project will provide you with general and product-specific guidelines and tools supporting you in the fulfilment of the ecodesign and energy labelling regulations. The following types of tools are available:

- **Guidelines:** Guidelines concerning general and product specific legislation aspects.
- **FAQs:** A documentation of specific questions concerning the regulations that were submitted by stakeholders and already answered by the European Commission.
- **Webinars:** Webinars dedicated to selected topics of the ecodesign and energy labelling legislation.
- **E-learning:** E-learning that provides interactive training for various ecodesign and energy labelling topics.
- These tools are available via a **web portal** with detailed information about individual product categories, horizontal requirements and a helpdesk service opportunity to provide support for clarification of specific issues.
- **Product categories covered:** The Compliance Services project focuses on product categories with a new energy labelling and/or ecodesign regulation in place or under preparation, such as tumble dryers, heating, hot water and air-conditioning products, PV and solar panel technologies.

Please note that the concrete timeline concerning new information and tools will depend on the finalisation of the individual product-specific regulations on the EU level. In early 2025 we started our services with tumble dryers and in 2025 and 2026 the scope will continuously be expanded.

When do you act as a supplier in the EU market?

In context with the ecodesign and energy labelling regulations you act as a supplier, if you place products on the EU market. Thus, suppliers include manufacturers, authorised representatives and importers. However, sometimes also dealers can act as suppliers at the same time. The specific requirements vary depending on your role and the regulations that apply to the respective product category.

- **Manufacturer:** A manufacturer produces products or has them produced by others and places them on the EU market under his own name/trademark.
- **Authorised representative:** An entity that has written consent from a manufacturer outside the EU to act on their behalf.
- **Importer:** An entity that imports products and places them on the EU market.
- **Dealer:** If you sell or rent products, which have been placed on the EU market by suppliers (manufacturers or importers).
- **Suppliers acting as dealers:** Market actors can have a double role both of a supplier and a dealer if they e.g., import products and sell them to customers.

The EU **energy labelling** and **ecodesign** regulations provide energy efficiency standards and guidance for buyers for more than 30 product groups on the EU market. This legislation is bringing significant energy savings to the individual consumers and the economy as a whole and is thus an essential element for reaching the EU goals of energy efficiency, economic development, climate and customer protection as well as energy security needs.

Both the energy labelling and the ecodesign legislation has to be updated regularly in order to reflect market and technology developments. The legislation covers a growing family of products, so that the energy consumption is thereby reduced for a significant part of customers, both private and institutional.

In the period of 2024–2026, the product categories covered by updated or new energy labelling and ecodesign legislation will include among others heating systems, air-conditioners, solar thermal and PV panels and white goods as e.g. tumble dryers.

The introduction of new or updated legal requirements requires full attention of the respective market actors, mainly the suppliers and dealers.

The **Compliance Services** project is therefore implementing supportive measures for the key market actors to raise awareness and to facilitate correct interpretation and application in practice as well as an effective use of the EPREL database.

Contact

- Web portal: www.product-compliance-services.eu
- Project coordinator: AEA - Austrian Energy Agency

European organisations

- EHI** – ASSOCIATION OF THE EUROPEAN HEATING INDUSTRY
- EHPA** – EUROPEAN HEAT PUMP ASSOCIATION
- ESTIF** – SOLAR HEAT EUROPE/EUROPEAN SOLAR THERMAL INDUSTRY
- EPIA** – EPIA SOLARPOWER EUROPE
- ECOS** – ENVIRONMENTAL COALITION ON STANDARDS

National organisations

- ADEME** – AGENCE DE L'ENVIRONNEMENT ET DE L'AMÉNAGEMENT DE L'ÉNERGIE – France
- ADENE** – AGENCIA PARA A ENERGIA – Portugal
- ALTROCONSUMO EDIZIONI SRL** – Italy
- APED** – ASSOCIAÇÃO PORTUGUESA DE EMPRESAS DE DISTRIBUIÇÃO – Portugal
- ENERGISTYRELSEN** – DANISH ENERGY AGENCY – Denmark
- SEVEN**, THE ENERGY EFFICIENCY CENTER z.u. – Czechia
- VORES BUREAU** – Denmark

www.product-compliance-services.eu

EU Ecodesign & Energy Labelling

Tools & Services

This portal offers guidance and tools for suppliers, dealers, and installers. The focus is on new regulations from 2023 to 2027, especially for heating, air conditioning, PV products, and white goods. More tools and information coming by 2025, depending on the finalisation of regulations. Product specific topics include detailed explanations of new and changed requirements and their timeline.

Topics of interest for suppliers include: Products in scope / Basic requirements / What to document / How to register in EPREL / Importing products / Placing your products on the market / Preparation for market surveillance, etc.