

# Tumble dryer, questions and answers

from the Compliance Services tumble dryer webinar for dealers  
which took place on the 19<sup>th</sup> of February 2025

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# Energy labelling requirements

## Energy label on the packaging

### 1. Question

Is there any option to print a monochrome energy label on cardboard packaging, without the white background or coloured scale?

### Answer

No, and the same answer applies to all energy labels regardless of the product group.

### Legal references

The energy labelling frame regulation [\(EU\) 2023/2534](#) Annex III it is stated that:

“the background shall be 100 % white;” and “The A to G scale shall be as follows:

- (a) the letters in the arrows shall be 100 % white and in Bold 16 pt, and shall be centred on an axis at 4,5 mm from the left side of the arrows;
- (b) the background colours of the arrows shall be as follows
  - (i) A-class: 100,0,100,0;
  - (ii) B-class: 70,0,100,0;
  - (iii) C-class: 30,0,100,0;
  - (iv) D-class: 0,0,100,0;
  - (v) E-class: 0,30,100,0;
  - (vi) F-class: 0,70,100,0;
  - (vii) G-class: 0,100,100,0;

## The new energy label

### 2. Question

I didn't quite understand the range of washing machines that will be covered by this new energy label - is it only for products that came onto the market after the 1<sup>st</sup> of March 2025? Or is it for all products, regardless of when they came on the market? Thank you!

### Answer

The new regulation is for tumble dryers. For washing machines, the current regulation has been applicable since March 2021.

If you are referring to tumble dryers, the answer is as follows:

Tumble dryers placed on the market from the 1<sup>st</sup> of July 2025 must comply with the requirements of the new ecodesign and energy labelling regulations and must have the new energy label.

Tumble dryers placed on the market before the 1<sup>st</sup> of July 2025 can be sold until the 18<sup>th</sup> of July 2025 with the current energy label and hereafter only with the new energy label. In this case, there is no time limit to sell these products.

The only circumstance in which a retailer is allowed to sell a tumble dryer with a non-rescaled energy label after the 18<sup>th</sup> of July 2025 is if the supplier of the tumble dryer has ceased operations. In such cases, the shop has nine months to sell the tumble dryer (until 30<sup>th</sup> of March 2026).

### Legal references

The energy labelling frame regulation [\(EU\) 2017/1369](#) article 11 describes the procedure for the introduction and rescaling of labels.

13) (b) (i): *"A dealer who is unable to obtain a rescaled label in accordance with the first subparagraph of this point for units already in its stock because the supplier has ceased its activities shall be permitted to sell those units exclusively with the non-rescaled label until nine months after the date specified in the relevant delegated act for starting the display of the rescaled label."*

## The plan for rescaled products

### 3. Question

Please can you inform us what products will be rescaled next and when, e.g. ovens, air conditioning?

### Answer

No, we can unfortunately not predict which product groups will be rescaled next. You can follow the Ecodesign and Energy labelling working plan here: [Ecodesign and Energy Labelling Working Plan 2022-2024 - European Commission](#)

## The nested display: Arrow

### 4. Question

Will the direction of the arrow facing left be a new requirement for other products in the future when they get rescaled, such as ovens, air conditioning etc?

### Answer

Unfortunately, we cannot provide a definitive answer to your question, as we are unaware of the motive behind this change in the regulation.

However, our best assessment is that the change will apply to upcoming regulations, since we can see that it has been implemented in the latest regulations – namely, the regulation for tumble dryers and smartphones/tablets.

Our recommendation is therefore to use the left-pointing arrow for all product groups.

### References to the legislation

Energy labelling regulation tumble dryer [\(EU\) 2023/2534](#), Annex VII, 4, Figure 5 and Annex VIII, 2, (iv) Figure 6

Energy labelling regulation smartphones/tablets [\(EU\) 2023/1669](#), Annex VII, 4, Figure 1 and annex VIII, 2, (d) Figure 2

Please find the left-pointing arrow here:

<https://circabc.europa.eu/ui/group/7f4824e3-f72c-4126-b6b8-842a4443a4ca/library/3c497bea-d930-44b5-a90f-889e43125dcd>

Please find the black/white left-pointing arrow here:

[https://circabc.europa.eu/ui/group/7f4824e3-f72c-4126-b6b8-842a4443a4ca/library/c757c05c-0718-4922-8f3a-cfe2d64b2960?p=1&n=10&sort=modified\\_DESC](https://circabc.europa.eu/ui/group/7f4824e3-f72c-4126-b6b8-842a4443a4ca/library/c757c05c-0718-4922-8f3a-cfe2d64b2960?p=1&n=10&sort=modified_DESC)

## 5. Question

Is it important, that it's a left arrow, or can it also be a right arrow?  
Why does the arrow direction differ to that allowed for dishwashers, washing machines, etc.?

### Answers

Yes, regarding tumble dryers the arrow must be oriented to the left. A right-pointing arrow will be a case of non-compliance and could result in fines, depending on your national market surveillance authority.

We cannot provide a definitive explanation for the rationale behind this regulatory change, as we are not aware of the underlying motive.

However, our best assessment is that this change will extend to upcoming regulations, given that it has already been implemented in the most recent ones – specifically, those for tumble dryers and smartphones/tablets.

Our recommendation is therefore to use a left-pointing arrow for all product groups.

### References to the legislation

Energy labelling regulation tumble dryer [\(EU\) 2023/2534](#), Annex VII, 4, Figure 5 and Annex VIII, 2, (iv) Figure 6

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The information provided in this document reflects the project's understanding and as such is not legally binding. A binding interpretation of European Union law is the sole competence of the European Court of Justice. Any advice or instruction provided cannot substitute the requirements of the energy labelling and ecodesign regulations or the individual delegated acts, which are binding in their entirety and directly applicable in all EU Member States.



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